

Product Warranty

All Norwia products that is purchased directly or indirectly through an authorized dealer are warranted, but subjected to limitations and exceptions that are defined below in this document, against defect in materials and workmanship for a period of THREE years from the date of shipment from the Norwia factory in Sandefjord. During the THREE year period Norwia has the option to repair or replace with same or similar products or components of the said product that is defective. Norwia will perform the warranty at no extra cost to the purchaser except for freight cost to and from the repair facility.

Norwia does not cover products that are deemed to be subjected to misuse, accidental damage or intentional damage. Abnormal installation or non safe service practices are not covered within the warranty. Under no circumstance should Norwia product be modified without the expressed permission of Norwia. Any product that is modified will void the warranty. Removable or covering of serial number labels or removable of tamper proof labeling will also void the warranty. Norwia will survey the product on arrival and advise the client as soon as possible if the product does not meet this general product warranty.

Exception to Norwia product warranties are as follows: any product that is defined as 3rd party product but labeled by Norwia or not will follow the 3rd party warranty. Component discontinuation by the supplier of the components or components that is no longer available by normal means. Norwia software is subjected to two year from the shipping date or when ever support of the operating system has ceased, whichever comes first. Custom designed hardware and software will have also attracts a two year warranty from the shipping date. Norwia has the right to extend warranties on hardware or software on a case by case basis, this right does extend to reducing warranty because of products entering harsh and non standard conditions on agreement with purchaser.

This warranty supersedes all other written or verbal warranties that are expressed or implied, no other representative or person other than daily manager is authorized to assume any liability other than the expressed herein on behalf of Norwia.

Norwia as except no other liabilities from the loss of life, loss of services or loss of revenue or damages from herein that may be consequential form the failure or malfunction of said products from Norwia.

All products that are return should be authorized first before shipment. All products should contain the Return Authorization form on shipment and contain a Return Authorization number which is obtainable from Norwia.